Important Yet Often forgotten BCM concepts
BCP Vs BAU

- BCP - a myth with Business Units
  - Not my job – The BCM team is responsible
- Business Continuity only for Critical functions
- Recovery at pre-defined / agreed levels of efficiency
- Cost determines overall approach
Information Systems

- What are Information Systems?
- Computer based Information Systems Vs Non-Tech Info Systems
  - Technology is only a Tool and Not the solution
  - Over dependence on Technology can lead to failures
- Importance of simple communication methods during disaster
Command & Control

- Establish clear lines of Command & Control – Seniority in Corporate decision making NOT mandatory
- Select competent people to lead during disasters
Triage Procedures

- Massive casualties NOT catered for in BCM
- General absence of ‘Triage Procedures’
- At best – ‘First Aid’ capability developed
Importance of Logistic Support

- Food, water & Shelter – Cafeteria Ops, tea / coffee etc.
- Similar Importance during BC Exercises
- Importance of Sanitation usually undermined
Effects of Prolonged disaster

- A normal fire will impact primary site for what time?
- Option of movement to another city Vs within the same city?
RTO – The big debate?

- Disruption
  - CMT decides Recovery of Operations (BC Plans activated)

- Evacuation

- RTO – As understood by IT Department
- Termed as RTE by AS-5050

At alternate site
- Function / Service / Application
- Operational as per Owner’s definition

- Business Process Functional

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RPO – Gaps in Understanding

- Vanilla Concept – Amount of Data Loss (in terms of time) or Backup Cycle
- RPO – As per SS-540 & PAS-56
- RPO – Not defined in BS-25999 & AS/NZS 5050
- Time taken for re-creation of Lost Data can also be termed as RPO
Q&A Session

Tele No : +91-9819434143
Address : A-704, Jal Vayu Vihar, Near Hiranandani Gardens,
Powai, Mumbai – 400076, India
www.aceservices.co.in & www.dri-india.org
Email : rakesh@aceservices.co.in